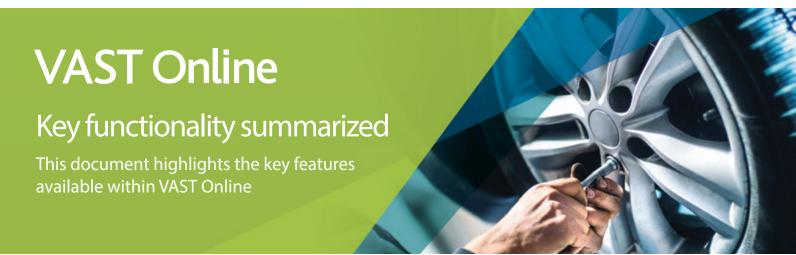
# Summary Factsheet





#### **Work Orders and Invoicing**

- Customer Contact
- Outstanding Work Orders
- ► GY CC Payment on Account
- Send Manually Authorized Payments
- ► Credit/Reissue Invoice
- ► GY Card Application
- Outstanding Quotes
- Employee Sales

### **Repair Estimating**

- Set primary and alternate vendors within the parts catalogs
- Part images, vehicle specifications and installation information
- Vehicle specifc parts and labor estimate for factory scheduled maintenance
- Pacakges for canned jobs with automatic lookup of parts in the catalog
- Contract Pricing
- ► Color coded and numeric Profit Meter
- Global selling prices by margin
- Cost multiplier on outside purchases

#### **Quotes & Appointments**

- Appointment Scheduler
- Quick Quote
- ► In Store Quote
- Phone Ouote
- ▶ Plate to VIN Identification
- ► Tire selling tools
- Electronic parts & tire ordering
- ► Email capabilities
- Declined/suggested services
- Flexible pricing calculations
- Color coding & filter by tire line
- Good/Better/Best Tier lists
- Automatic out the door pricing
- Breakdown of tire add-ons
- ► Tire Data Sheets
- Links to tire manufacture webpages
- Supplier inventory and pricing
- Training scripts

#### **Transfers**

- Request Transfers
- ▶ Transfer Listing
- ► Transfer Maintenance

## Summary Factsheet



#### **Delivery Receipts**

- GDYR US National Account
- GDYR State Government
- ► GDYR Canadian National Account
- ► GDYR Military
- ► GDYR OE Manufacturing GY Subsidiary
- ► GDYR Federal Government
- ► GDYR Purchase/Resale
- ► GDYR Goodyear Owned Vehicle
- ► GDYR Direct Dealer
- ► GDYR Store Owned Vehicle

#### **POS Reports**

- Customer Service History
- ▶ Discount Inquiry
- ► Employee Service Display
- Sales History
- Declined Products
- Location Sales
- ► Location Sales by Delivery Receipt
- Open Work Orders
- ► Payments Summary Report
- ► Payout Report
- ► Payouts Inquiry
- Sales & Margin by Invoice
- Sales and Margin by Product
- Sales and Margin by Delivery Receipt
- ► Sales and Margin by Product Delivery Receipt
- ► Sales and Margin for TC56/TC58
- Sales by Installer

- Deleted Internet Appointments
- Voided Transactions
- DOT Numbers not validated
- ► Sales Tax Exempt Detail
- Sales Tax Report Multiple Dealers
- Sales Tax Summary
- Sales Tax Status Report Dealer
- ► Sales Tax Report Dealer
- Sales Tax Status Report Multiple Dealers

### POS End of Day

- Cash Management
- ► Change Employee
- Complete Old Declined Services
- Payouts
- Auto Calculate Bad Debt
- Auto Calculate Road Hazard Payments
- Bad Debt Write Off
- ► Finance Charges
- Legacy Period End Processing
- Period End Processing
- Generate Statements

### Inventory

- Adjustment Manifest
- Physical Inventory
- Recommended Quantity Manual Entry
- ► Tire Inventory Report
- Core Adjustment
- Inventory Adjustments

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- Inventory Movement Inquiry
- ► Inventory Report
- ► Reprint Physical Inventory Reports
- ► Non Tire Inventory Report
- ► Inventory Report
- ► Import Inventory Recommended Quantity
- ► Goods Receiving Notes
- ► Corporate Physical Inventory
- ► Open Core Returns
- Recommended Stock Quantities Report
- View of multi-location inventory
- OPO Costs and Vendor Data

### **Purchasing & Receiving**

- Purchase Order Manager
- ► Shortage Reports History
- ► Purchase Order Return
- Core Returns
- Outside Purchase Returns
- Stock Returns
- Purchase Order Receiving
- ► Quick Receipt
- ▶ Distribution Report
- Outside Purchase Exception Report
- Outside Purchase Inventory Report
- ► Transfer Tracking Report
- Automatic stock ordering of parts and tires
- ► Compare price from multiple suppliers

#### Accounts Receivable & Accounts Payable

- Accounts Receivable Activity
- Customer Aging Report
- ► Transfer Aging Report
- QuickBooks GL Transactions
- Cash Receipt Report
- Debit/Credit Report
- Credit Memo Report
- Active A/R Customers
- Cash Report
- ► Finance Charges Report
- ► Bad Debt Write Off Report
- A/R Statement Status
- Credit authorizations and ROA
- Control how financial transactions are posted to the GL

### Sales Reporting

- Tire Sales Statistics
- Service Sales Statistics
- Pending Documents
- Average Daily and MTD Summary Statistics
- Every Day Low Pricing Report
- Commission Report
- Customer Listing Report
- Monthly and yearly sales comparisons
- Gross margin report

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## **Summary Factsheet**



#### **Accounts Maintenance**

- ► Batch Credit Memo
- Debit Memo
- ► Enter Opening Balances
- Update Customer Balances
- Credit/Reissue Invoice
- Batch Debit Memo
- Credit Memo
- Sales Class GL Codes
- ▶ Default GL Codes
- Account Inquiry
- Batch Cash Posting
- Cash Posting

### **Multi-Store Connectivity**

- Centrally maintain pricing and control
- Set customer specific rules for data capture, credit limits and variable payment terms
- ► Enterprise wide authorized discounts and coupons
- ► Build service packages, add technicians, and perform other maintenance functions without repetition

- ► Controlled access to all maintenance and back office functions with multiple levels of security
- ▶ Both store and back office monitoring of results vs. goals
- Centralized customer service history lookup

#### Add-On Modules

- ► OpenWebs B2B online web orders from independent tire stores or car dealers
- OpenWebs B2C online ordering capabilities with most major networks such as AConneX and IAP
- Goodyear Tire HQ integration for national account processing, credit reconciliation and purchase order transmission
- QuickBooks integration for Accounts Payable and General Ledger
- Credit card processing with EPX
- Signature capture authorizations
- ► Digital vehicle inspections application

#### About MAM Software

Founded in 1984, MAM Software has grown to become a leading developer and provider of innovative software and data solutions for a wide range of businesses. Specializing in software systems for the automotive aftermarket, we have enjoyed rapid expansion in both North America and the UK.

MAM Software was acquired by Kerridge Commercial Systems (KCS) in October 2019, a provider of specialist software, services and support to trade, wholesale, manufacturing and distribution customers across the world.

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